

**Limelight Networks, Inc.**

# **Acceptable Use Policy**

November 2019

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## 1. Acceptable Use





By using the products and/or services of Limelight Networks, Inc. ("Limelight"), you agree to abide by the provisions of this Acceptable Use Policy ("AUP"). Limelight reserves the right to modify the AUP at any time and any such modification is effective when posted. Continued use of Limelight's products and/or services constitutes acceptance of the AUPs, as modified.

## 2. Illegal Use

Limelight's products and services (collectively "Services") may be used only for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorization, and material that is obscene, defamatory, constitutes an illegal threat, or violates export Control laws.

## 3. System and Network Security

Violations of system or network security are prohibited, and may result in criminal and civil liability, in addition to suspension or termination of Services. Limelight will investigate incidents involving suspected violations and may involve, and will cooperate with, law enforcement if a criminal violation is suspected. Examples of system or network security violations include, without limitation, the following:

-  Unauthorized access to or use of data, systems or networks, including any attempt to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without express authorization of the owner of the system or network.
-  Unauthorized monitoring of data or traffic on any network or system without express authorization of the owner of the system or network.
-  Interference with service to any user, host or network including, without limitation, mailbombing, flooding, deliberate attempts to overload a system and broadcast attacks.
-  Forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting.

## 4. Usenet

Posting the same or similar message to one or more newsgroups (excessive cross-posting or multiple-posting, also known as "SPAM") is explicitly prohibited.

## 5. Email

Sending unsolicited mail messages (SPAM), including, without limitation, commercial advertising and informational announcements, is explicitly prohibited. A user shall not use another site's mail server or system to relay mail without the express permission of the site.

In addition, this policy applies to any email or content transmitted by a user or on a user's behalf which uses a Limelight Networks account as a mailbox for responses or promotes content hosted or transmitted using Limelight Networks facilities, or which indicates in any way that Limelight Networks was involved in the transmission of such email or content.

Without limiting the foregoing, this AUP applies to any email or content transmitted by a user, or on a user's behalf, using Limelight Services, accounts, mailboxes, and/or facilities, which indicates in any way that Limelight endorses or is involved in the transmission of such email or content.

## 6. Copyright/DMCA

Limelight respects the intellectual property rights of its customers, end users and third parties. Without limiting its rights and remedies hereunder, Limelight complies with all aspects of the Digital Millennium Copyright Act (42 USC 512) ("DMCA") and maintains and enforces a policy whereby it will terminate Services to any end user guilty of repeat infringement.

Please direct claims of copyright infringement, including notices or counter-notices pursuant to DMCA to:

Limelight Networks, Inc.  
Attn: Corporate Paralegal dmca@llnw.com  
1465 North Scottsdale Road, Suite 400, Scottsdale, AZ 85257  
Ph. 602-850-5720

## 7. AUP Enforcement

Limelight reserves the right to take all actions necessary, in its discretion, to enforce these AUPs, to preserve the quality of its Services and to protect its legitimate rights and interest - including immediate suspension or termination of Services with, or without, prior notice. If Limelight determines that it is practical under the circumstances, it may provide advanced notice or warning of an AUP violation and allow an end user to correct the violation prior to an enforcement action, but does not guarantee advanced notice and is not liable for any failure to provide such notice.

## 8. Abuse Complaints

Complaints regarding Illegal Use or System or Network Security issues — other than Copyright complaints — should be sent to [abuse@llnw.com](mailto:abuse@llnw.com), or for live incidents please contact Limelight Networks Abuse at 602-850-5200.

## Appendix: Document Version History

Version	Date	Activity
1.1	November 2019	Updated headquarters address
1.0	October 2009	Original policy